

Crofton Cottage

23a Market Street, Ullapool, Ross-Shire, IV26 2XE

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www.facebook.com/croftoncottage

BOOKING FORM

Personal Details

Title:

Name:

Surname:

Address:

Postcode:

Contact Details

Telephone:

Mobile:

Email:

Booking Details

Arrival Date (from 3pm):

Departure (before 10am):

No. of Adults:

No. of Children:

Ages of Children:

Cot Required:

Bed Configuration Required:

Room 1 - Twin or Double

Room 2 - Twin or Double.

Booking Costs

Total rental (weekly tariff):	£
Deposit of £150 per week due with this form to secure your booking:	£150
Balance of rental (total rental less deposit):	£
Good Housekeeping Bond (GHB)	£ 150

Please note that the deposit is **non-refundable** in the event of cancellation.
The GHB will be banked on receipt and is refundable at the end of your stay.
We strongly recommend that you take out your own holiday cancellation insurance.
We prefer payment by bank transfer:

Account Name: Robert J Hicks
Account Num: 00438485
Sort Code: 809126

We also accept payment by cheque (made payable to **Robert Hicks**).

Declaration

By signing this form, I agree to the Terms & Conditions as detailed below.

Signature.....

Date.....

Terms & Conditions

Contract & General Terms

The contract is between you and the owner of The Crofton Cottage, Robert Hicks. The house is only let to those people specified on the booking form. No sub-letting is permitted. Strictly no dogs allowed. No smoking is permitted.

Booking Days

Unless otherwise agreed, the house is booked from Saturday to Saturday. Dates for short break bookings will be agreed at the time of enquiry.

Arrival/Departure Times

In order to ensure that we have time to prepare the house properly for the next guests, we request that guests leave the property by 10am and arrive after 2pm.

Booking Fee

We do not charge a booking fee. We will confirm your booking upon receipt of the deposit.

Payment of Balance

The balance is payable 6 weeks before the start of your holiday or when the holiday is booked, if booking within 6 weeks of the start date.

Payment Method

We prefer payment by bank transfer but also accept payment by cheque.

Cancellation Policy

Cancellations must be received in writing. Cancellations made before 6 weeks of the start of your holiday will result in the loss of the deposit. Cancellations made later than this may result in the loss of the full rental amount.

In the event of a cancellation, we will try to re-let the house. If we are successful, we will refund the balance less an administration charge of £50, at our discretion. Since we cannot guarantee that we will be able to re-let the house, we recommend that you take out your own holiday insurance.

In the event that the house becomes unavailable due to circumstances beyond our control (e.g. fire, theft or damage), our liability will be limited to the amount of payments received, which we will refund in full.

Good Housekeeping Bond

A Good Housekeeping Bond of £150 is payable with the balance. Please note that this will be banked upon receipt and refunded at the end of your stay, subject to the following conditions.

- You agree to take all proper and reasonable care of the house, its furniture, pictures and effects and to leave the house in the same clean and tidy condition at the end of the rental period as at the start.
- You agree to inform us of any damage, breakage or loss arising during your stay. Any items not reported as damaged or which are missing from the house will be charged in full.
- You agree not to smoke inside the house.
- You agree that the number of people occupying the house will not exceed the number stated on the booking form **without our explicit agreement**. We reserve the right to refuse entry to the entire party if this condition is not observed.
- You agree to allow us, or our agents, the right of entry at all reasonable times for the purposes of inspection or to carry out essential repairs or maintenance.

If these conditions are not satisfied, we will deduct all reasonable costs from your Good Housekeeping Bond.

Pets

Strictly no pets allowed.

Internet

Wifi is available free of charge but is subject to the following restrictions:

- You agree to use the internet responsibly and not to access illegal or offensive websites.
- Parents are responsible for supervising their children's use of the internet.

Details of how to connect to the internet will be made available on arrival.

Heating

The cost of oil central heating and electricity is included in the rental price. The central heating system will be set on a timer appropriate for the season to ensure that you are comfortable. There are individual thermostats on the radiators to adjust as you need.

Complaints

We hope that you have no cause for complaint during your stay, but in the event that there is a problem, you must contact us immediately to give us an opportunity to rectify the problem. If you feel that the problem has not been resolved, you must notify us of your complaint in writing within 7 days of the end of your stay.

Liability

In the absence of negligence on our part, the use of the house and its facilities is entirely at your own risk.